

- Over 8 years of experience has helped build a strong Information Technology background, combined with grounding in the latest management techniques and thinking.
- An international perspective on business and society, along with an ability to think through complex problems.
- Worked in the Telecommunications, IT Services, State Government, Financial, Retail Credit Processing industries.
- Responsibilities have included leading teams, managing projects, analyzing system needs, coordinating system installations, writing user requirements, and training users along with a strong insight into the entire life cycle of systems development.
- Well versed in structured design, object oriented concepts, web architecture, database design, along with a strong knowledge of Internet, PC and mainframe systems.
- Strong writing skills honed while writing a weekly column for Express Computers.

**SOFTWARE/HARDWARE**

MS Access	C++	Visual Basic	Analog
Spreadsheets	OS/2	Windows 95	I-Planet Web Server
MS FrontPage	Dreamweaver	HTML	Servlets
JavaScript	Java	ASP	CICS
DB2	COBOL	FILE AID	MVS
TELON	SQL	Web Server	Actuate 5.0

**EMPLOYMENT HISTORY**

<b>Dates</b>	<b>Company</b>	<b>Position attained</b>
3/1998 to Present	Compuware Corp, US	Project Manager
2/1997 to 2/1998	SCB Computer Technologies, US	Consultant
9/1995 to 1/1997	IIS Infotech, UK	Software Engineer
2/1994 to 8/1995	BAeHAL Software Ltd. India	Software Engineer

**EDUCATION**

<b>Graduated</b>	<b>Degree</b>	<b>University</b>
2001	MBA (Technology Management)	UC, Colorado Springs, US
1994	MCA (Masters in Computer Applications)	Mysore University, India
1991	B.Com (Bachelors in Commerce)	Bangalore University, India

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## *Chronology of Experience*

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### **Compuware Corporation**

**March 1998 to Present**

**Industry:** Telecommunications – Worldcom  
**Position:** Project Manager/Analyst/Project Leader  
**Environment:** Sun Solaris, Web GUI, DB2, Mainframe  
**Tools:** Rational Rose, TIBCO, XML, XSL, Actuate, ORACLE, Java, Servlets, I-Planet Web-server, HTML, Actuate 5.0 reporting, Sun Solaris, UNIX, COBOL, DB2, TSO, JCL, EXPEDITER, MVS.

- Consultant lead, responsible for the management of 12 to 14 billable consultants.
- Responsibilities include design, project management, assisting in code walk-thru's, performance tuning, and solving high-level problems.
- Mentoring junior members of the team, preparing LOE, project assessment and planning.
- Ensuring the compliance of Access Service Request (ASR) system with the telecommunication industry standards.
- Analyzing, designing and modeling components for a large project that integrates legacy systems into a Web based E-commerce application using TIBCO EAI suite of applications.
- Involved in the design and implementation of a number of batch and online sub-systems for a complex mainframe based provisioning software.

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### **GaramChai.Com**

**July 1999 - Present**

**Industry:** Internet Web Portal – GaramChai.com  
**Position:** Web Architect  
**Environment:** Web GUI  
**Tools:** HTML, JavaScript, HTML, FTP, Front Page, Dreamweaver, Web Server

- Architect and evangelist for a web information portal for (Asian) Indians in the US.
- Involved in all the stages of the project including conceptualization of the idea, laying the technical architecture, communication with customers, business planning, financial management and affiliate/partner management.

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### **SCB Computer Technologies**

**Feb 1997 - Feb 1998**

**Industry:** State Government – Kentucky Department of Revenue  
**Position:** Lead Programmer/Analyst  
**Environment:** DB2, CICS, TELON, Mainframe  
**Tools:** COBOL, DB2, TSO, JCL, EXPEDITER, File-AID, Abend-Aid, MVS.

- Designed and implemented a number of sub-systems to display data from the database on-line and batch process to print reports and billing.
- Senior programmer/analyst working on a complex billing database system of taxpayers and compliance involving both batch and on-line subsystems.

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**IIS Infotech, UK****September 1995 -February 1997**

**Industry:** Finance – Credit Card Polling/Processing  
**Position:** Software Engineer  
**Environment:** Mainframe, DB2, CICS, TELON  
**Tools:** COBOL, DB2, TSO, JCL, EXPEDITER, File-AID, Abend-Aid, MVS.

- Assisted in design and implementation of a number of sub-systems to poll, extract, process and transmit data received from different merchants using the EFTPOS terminals. The data was processed and transmitted to respective financial institutions and clearing houses.
- Involved in designing, leading, and implementing a number of subsystems for their clients including British Gas/London Electric, GE, JCB etc.

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**BAeHAL Software Ltd, India****February 1994 - August 1995**

**Industry:** Aerospace Software Development  
**Position:** Systems Analyst/ Programmer/Analyst  
**Environment:** Sun Solaris, Web GUI  
**Tools:** C++, Windows, SDK, SELECT OMT, MS Excel, and IBM PC running Windows/ Novell NetWare.

- Designed and developed small sub-systems and tools to convert CICS/BMS into equivalent in ORACLE (Forms) using C++/SDK.
- Participated in a project to convert a character-based tax package on PCs to a Windows-based system.